

DISCRIMINATION IS AGAINST THE LAW

UT Health East Texas complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. UT Health East Texas does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

UT Health East Texas:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Clarence Wilson, Division Compliance Officer and Civil Rights Coordinator at 903-596-3529.

If you believe that UT Health East Texas has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Clarence Wilson, Division Compliance Officer
1000. S. Beckham, Tyler, TX 75701
Phone: 903-596-3529
Fax: 903-535-6334
Email: cewilson@uthet.com

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Clarence Wilson, Division Compliance Officer, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Attention: If you are a patient of UT Health East Texas and you and/or your family members need assistance is understanding the English language, language assistance services, free of charge, are here to assist. Ask your nurse or other healthcare team member for assistance or call toll-free at 1-800-945-7889.

Language Assistance Services

SPANISH	ATENCIÓN: Si habla español, se encuentran disponibles servicios gratuitos de asistencia lingüística para usted. Comuníquese con el personal de recepción.
BURMESE	သတိပြုရန်- သင်သည် မြန်မာဘာသာဖြင့်ပြောဆိုပါက၊ ဘာသာစကားအထောက်အကူဝန်ဆောင်မှုများကို အခမဲ့ဖြင့် သင့်အတွက်ရရှိပါသည်။ ကျေးဇူးပြုပြီး စည်းကြပ်ဌာနမှဝန်ထမ်းကိုဆက်သွယ်ပါ။
SWAHILI	TANGAZO: Ikiwa unazungumza Kiswahili, huduma za usaidizi wa lugha bila malipo zinapatikana kwa ajili yako. Tafadhali wasiliana na wafanyakazi katika sehemu ya mapokezi.
KAREN	တီနို- နမိုကတီ၊ ကွဲလီ၊နတို နို၊ တံလီစာ၊မ၊စာ၊ကတို၊ လ၊အခီလီ၊ အိဉ်လံလ၊နဂီလီ၊ ဝံသးစု၊ဆဲးတိုးဘဉ်ပု၊သကံပု၊တမံ၊နိုတကတို။
KIRUNDI	ICO KWITONDERA: Namba uvuga Ikirundi, serivisi z'ugufasha mu biraba indimi, k'ubuntu, ziragutegekanirijwe. Utegerezwa kubaza abajejwe uburongozi.
CROATIAN	PAŽNJA: Ako govorite hrvatski, dostupne su vam besplatne usluge jezične pomoći. Obratite se osoblju na recepciji.
AMHARIC (Ethiopia)	ማሰሰሲያ፡- አማርኛ ቋንቋን የሚናገሩ ከሆነ ያለምንም ክፍያ የቋንቋ ድጋፍ አገልግሎት በነፃ ያገኛሉ።አስከዎ የአንግዳ ተቀባይ ክፍል ሃላፊውን ያግኙ።
FARSI	توجه: چنانچه زبان شما فارسی است، می‌توانید به صورت رایگان از خدمات کمک زبانی ما بهره‌مند شوید. لطفاً با کارکنان پذیرش تماس بگیرید.
LAOTIAN	ໂປດຊາບ: ຖ້າທ່ານເວົ້າພາສາລາວ,ການບໍລິການຊ່ວຍເຫຼືອ ທີ່ອໍານາດພາສາທັງ ' ບໍ່ ' ຕສໂຄ ' າເມມ ' ນມີ ' ພໍ ' ອມໃຫ້ ' ທ່ານ. ກະຮ, ນາຕິດຕໍ່ ' ພະນັກງານຕໍ່ ອນຮັບ.
SOMALI	OGEYSIIS: Haddii aad ku hadashid Soomaali, adeegyada caawinta luqadda, oo bilaash ah, waa lagu heli karaa. Fadlan la xiriiir shaqaalaha miiska hore.
VIETNAMESE	LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi sẽ cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho bạn. Vui lòng liên hệ nhân viên bộ phận lễ tân.
CHINESE	注意: 如果您讲中文, 我们可以为您提供免费语言协助服务。请联系前台工作人员。
KOREAN	안내: 한국어 통역 지원 서비스를 무료로 제공해 드리고 있습니다. 필요하실 경우, 안내 데스크 직원에게 문의하시기 바랍니다.
ARABIC	ملحوظة: إذا كنت تتحدث اللغة العربية، تتوفر لك خدمات المساعدة اللغوية بالمجان، برجاء الاتصال بموظف مكتب الاستقبال.
URDU	دھیان دیں: اگر آپ اردو بولتے ہیں تو، آپ کے لیے زبان کی مدد کی خدمات، بلا معاوضہ، دستیاب ہیں۔ براہ کرم فرنٹ ڈیسک کے اہلکار سے رابطہ کریں۔